



### COMMUNITY CONTACT INFORMATION

Police Department		
Name	Phone	Comments
<b>24 Hour Emergency Number</b>	9-1-1 408-378-8161	<ul style="list-style-type: none"> <li>The 10 digit number can be used from cell phones to avoid being routed to another agency.</li> </ul>
<b>24 Hour Non-Emergency Number</b>	Direct to Dispatch: 408-866-2101	<ul style="list-style-type: none"> <li>To report a non-emergency event.</li> </ul>
<b>Abandoned Vehicle Number</b>	408-866-2712	<ul style="list-style-type: none"> <li>Monitored voicemail.</li> <li>Leave the make, model, color and license and location of the vehicle.</li> <li>Campbell PD will assess the vehicle before marking it within a few days.</li> <li>After 72 hours, if the vehicle hasn't been moved it will be towed.</li> </ul>
<b>Barking Dogs</b>	408-866-2101	<ul style="list-style-type: none"> <li>An officer will respond based on availability.</li> <li>If they hear the dogs they will leave a "Barking Dog Notice."</li> <li>If the problem is not solved after multiple violations, the owners may be issued a citation.</li> </ul>
<b>Business Line</b>	408-866-2121	<ul style="list-style-type: none"> <li>Records Division</li> </ul>
<b>Drug Enforcement</b>	408-866-2101	<ul style="list-style-type: none"> <li>Report suspected on-going illegal drug use or sales activity.</li> <li>Santa Clara County Special Enforcement Team office at 408- 871-3013.</li> </ul>
<b>Traffic Enforcement</b>	408-866-2177 or traffickenforcement@cityofcampbell.com	<ul style="list-style-type: none"> <li><a href="http://www.cityofcampbell.com">www.cityofcampbell.com</a>, City Services, Police, Traffic Concerns.</li> </ul>

## Code Enforcement

Name	E-mail	Phone
Charlotte Andreen	charlottea@cityofcampbell.com	408-866-2760

Contact her via e-mail. Priority is given to nuisances and hazardous conditions. She typically deals with issues in Campbell Municipal Code (CMC) sections 6 – Nuisance, 18 – Building Codes and 21- Zoning. **Citizen Complaint Instructions:** Open Citizen Complaint Form.doc. The form is now a fillable version that can be completed on the City of Campbell website at <http://www.cityofcampbell.com/DocumentCenter/View/45>. Send via e-mail (include pictures if available) to [charlottea@cityofcampbell.com](mailto:charlottea@cityofcampbell.com).

## Municipal Code Information

Municipal codes can be found at [www.cityofcampbell.com](http://www.cityofcampbell.com), City Services, City Clerk, Municipal Code or [https://www.municode.com/library/ca/campbell/codes/code\\_of\\_ordinances](https://www.municode.com/library/ca/campbell/codes/code_of_ordinances).

Title	Section	Comments
Disabled Vehicles	10.44	<ul style="list-style-type: none"> <li>• Disabled vehicles are not allowed to be on residential property - even in the driveway.</li> <li>• All vehicles parked on a public roadway must be operational and must have current DMV tags.</li> <li>• DMV does have a special tag for non-operational on the roadway, but Campbell still requires these vehicles to be in running condition.</li> <li>• Call 408-866-2712, and leave the license and location of the vehicle.</li> </ul>
Garbage and recycling containers storage	6.04.020	<ul style="list-style-type: none"> <li>• Garbage cans and recycling bins must be screened from view from the public right-of-way except when they are put out for collection.</li> </ul>
Nuisance Conditions	6.10.020	<ul style="list-style-type: none"> <li>• Dead vegetation, encroachment, accumulation of debris, unsafe structures, fire hazards and property maintenance issues.</li> </ul>
Permits/Building	Title 18	<ul style="list-style-type: none"> <li>• Website, Building Division, click “here” in the first paragraph, then select “check the status of a permit, license or request.</li> </ul>
Permits/Police	5.08	<ul style="list-style-type: none"> <li>• Website, City Services, Police, Permits.</li> </ul>
Prohibited Night Parking	10.24.135	<ul style="list-style-type: none"> <li>• No commercial truck and/or trailer and/or semi-trailer over ten thousand pounds may park on the street between 10:00 PM and 6:00 AM except in industrial areas.</li> </ul>
Public Nuisance (Animal)	7.04.090	<ul style="list-style-type: none"> <li>• Permit an animal to obstruct or interfere with the reasonable and comfortable use of property by chasing vehicles, molesting passersby, barking, howling, baying or making any other noise.</li> </ul>

## Other Community Contacts

Name	Phone	Comments
<b>Animal Control</b>	408-764-0344 (Silicon Valley Animal Control)	<ul style="list-style-type: none"> <li>Enforcement of animal control laws, education and outreach programs.</li> <li>A shelter where animals can be adopted.</li> </ul>
<b>Campbell Library</b>	408-866-1991	<ul style="list-style-type: none"> <li>See them on-line to reserve books and to use electronic resources available from home.</li> <li><a href="http://www.scccl.org/campbell">www.scccl.org/campbell</a></li> </ul>
<b>Fire Abatement Line</b>	408-299-2041 Santa Clara County Fire 408-378-4010	<ul style="list-style-type: none"> <li>Leave a voicemail with a description of the problem and enough location information for the fire department to find the site.</li> <li>A fire truck will come by within a day or so to check the property.</li> </ul>
<b>Garbage collection</b>	408-283-9250	<ul style="list-style-type: none"> <li>At the City, 408-866-2153</li> <li><a href="http://www.westvalleyrecycles.com">www.westvalleyrecycles.com</a></li> </ul>
<b>Graffiti Cleanup</b>	408-866-2191 Gang Graffiti: PD non-emergency 408-866-2101	<ul style="list-style-type: none"> <li>The City of Campbell works through a painting contractor to clean-up graffiti on public properties and on some private properties with consent of the owner.</li> </ul>
<b>Park Maintenance</b>	408-866-2145 If an emergency: 408-866-2101	<ul style="list-style-type: none"> <li>Park playground equipment or facilities that require attention.</li> <li>An emergency would be something like a fallen tree branch on a vehicle</li> </ul>
<b>Recreation</b>	408-866-2105	<ul style="list-style-type: none"> <li>Information about recreation programs, including summer programs and park reservations.</li> </ul>
<b>Shopping Cart Removal</b>	Call store owner (private property) Campbell Maintenance: 408-866-2145 (right of way)	<ul style="list-style-type: none"> <li>Call the Store first</li> <li>If the issue is not addressed, call Campbell Maintenance.</li> <li>If the carts are on private property, it's the responsibility of the owner of the property.</li> <li><a href="http://www.cartretrieval.net">www.cartretrieval.net</a></li> </ul>
<b>Street Light Hotline</b>	408-866-2781	
<b>Traffic Signals</b>	408-866-2744	
<b>Weed Abatement Line</b>	408-282-3145	<ul style="list-style-type: none"> <li>The Santa Clara County Department of Agriculture Weed Abatement Program and your city are working together to protect and educate your community.</li> <li>To prevent fire hazards created by vegetative growth and the accumulation of combustible debris through voluntary compliance.</li> <li><a href="https://www.sccgov.org/sites/wap/Pages/wap.aspx">https://www.sccgov.org/sites/wap/Pages/wap.aspx</a></li> </ul>